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Docket No.: SBL0012US

February 27, 2006

Mail Stop Amendment
COMMISSIONER FOR PATENTS
P. O. Box 1450
Alexandria, VA 22313-1450

Re: Applicants: Anil Kumar Annadata, Wai Hong Pak, Rohit Bedi
Assignee: Siebel Systems, Inc.
Title: SYSTEM AND METHOD FOR MULTI-CHANNEL COMMUNICATION
QUEUEING USING ROUTING AND ESCALATION RULES
Serial No.: 09/895,456
Examiner: Benny Quoc Tieu
Docket No.: SBL0012US
Filed: June 29, 2001
Group Art Unit: 2642

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) (*in duplicate*);
- (3) Response To Non-Final Office Action (10 pages);
- (4) Information Disclosure Statement Under 37 CFR § 1.97(c)(2) (2 pages); and
- (5) PTO 1449 (*citing 4 references*) (1 page).

- ☐ No additional fee is required.
☒ The fee has been calculated as shown below:

CLAIMS AS AMENDED

	Claims Remaining After Amendment		Highest No. Previously Paid For		Present Extra	Rate	Additional Fee
Total Claims	33	Minus	36	=	0	x \$ 50.00	\$ 0.00
Independent Claims	4	Minus	4	=	0	x \$200.00	\$ 0.00
<input checked="" type="checkbox"/> Fee for Information Disclosure Statement							\$ 180.00
Total additional fee for this Amendment:							\$ 180.00
<input checked="" type="checkbox"/> Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.							
<input checked="" type="checkbox"/> Please charge our Deposit Account No. 502306 in the amount of							\$ 180.00
<input checked="" type="checkbox"/> Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.							
Total:							\$ 180.00

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop Amendment, COMMISSIONER FOR PATENTS, P. O. Box 1450, Alexandria, VA 22313-1450, on February 27, 2006.

Attorney for Applicants

2/27/2006
Date of Signature

Respectfully submitted,

Jonathan N. Geld
Attorney for Applicants
Reg. No. 44,702